



CONTACT FORM PRIVACY NOTICE

As **TMS Sağlık Hizmetleri San. ve Tic. A.Ş.** (hereinafter referred to as "**TMS**"), acting as a Data Controller under the Turkish Law on the Protection of Personal Data No. 6698 ("**KVKK**") and the EU General Data Protection Regulation ("**GDPR**"), we have prepared this Data Subject Information Notice (the "Notice"). The purpose of this Notice is to inform you, the data subject, about the processing, storage, and transfer of your personal data.

This Notice becomes effective on the date of its publication by **TMS**. **TMS** reserves the right to amend this Notice at any time. Any changes will take immediate effect upon being published on our website.

Data Subject: Visitor, Service Recipient (Customer), Prospective Service Recipient, Person Subject to News, Parent/Guardian/Legal Representative

Data Category	Processed Personal Data	Purposes of Processing Personal Data	Legal Basis for Processing Personal Data	Methods of Collecting Personal Data
01- Identity Information	- Name, Surname	Execution of Information Security Processes, Compliance with Legal Obligations, Management of Business Activities, Execution of Communication Processes, Execution of Goods/Services Production and Delivery Processes, Execution of Contractual Processes, Ensuring the Security of Data Controller Operations, Providing Information to Authorized Public Institutions and Organizations.	Turkish Code of Obligations No. 6098 Protection of Consumers Law No. 6502 Personal Data Protection Law No. 6698 5/2-c - Processing is necessary for the establishment or performance of a contract to which the data subject is a party, provided that it is directly related to the formation or execution of such contract, 5/2-ç – Processing is mandatory for the data controller to comply with its legal obligation. 5/2-e - Processing is necessary for the establishment, exercise, or protection of a right, 5/2-f - Processing is necessary for the legitimate interests pursued by the data controller, provided that such processing does not override the fundamental rights and freedoms of the data subject.	Your Identity Data is collected through web form.
02- Communication Information	-Email -Phone Number	Execution of Information Security Processes, Compliance with Legal Obligations, Management of Business Activities, Execution of Communication Processes, Execution of Goods/Services Production and Delivery Processes, Execution of Contractual Processes, Ensuring the Security of Data Controller Operations, Providing Information to Authorized Public Institutions and Organizations.	Turkish Code of Obligations No. 6098 Protection of Consumers Law No. 6502 Personal Data Protection Law No. 6698 5/2-c - Processing is necessary for the establishment or performance of a contract to which the data subject is a party, provided that it is directly related to the formation or execution of such contract, 5/2-ç – Processing is mandatory for the data controller to comply with its legal obligation. 5/2-e - Processing is necessary for the establishment, exercise, or protection of a right, 5/2-f - Processing is necessary for the legitimate interests pursued by the data controller, provided that such processing does not override the fundamental rights and freedoms of the data subject.	Your Communication Information data is collected through web form.

Recipients of Processed Personal Data and the Purpose of Transfer

The personal data collected by **TMS** may be transferred, in accordance with Articles 8 and 9 of the **KVKK** and, where applicable, the **GDPR**, to the designated recipients for legitimate purposes as stipulated by law. Such transfers are conducted only to the extent necessary and for the purposes explicitly stated, and appropriate safeguards are applied to protect the personal data.

Data Category	Processed Personal Data	Purpose of Transferring Personal Data	Recipients of Personal Data	Method of Transferring Personal Data
01- Identity Information	- Name, Surname	Execution of Information Security Processes, Execution of Activities in Compliance with Legislation, Execution of Finance and Accounting Operations, Receiving and Assessing Recommendations Aimed at the Continuous Improvement of Business Processes, Execution/Monitoring of Business Activities, Execution of Communication Activities, Execution of Goods/Services Production and Operation Processes, Execution of Contract Processes, Ensuring the Security of Data Controller Operations, Providing Information to Authorized Persons, Institutions, and Organizations.	Suppliers and Service Providers Authorized Public Institutions and Organizations	E-mail, Post
02- Communication Information	-Email -Phone Number	Execution of Information Security Processes, Execution of Activities in Compliance with Legislation, Execution of Finance and Accounting Operations, Receiving and Assessing Recommendations Aimed at the Continuous Improvement of Business Processes, Execution/Monitoring of Business Activities, Execution of Communication Activities, Execution of Goods/Services Production and Operation Processes, Execution of Contract Processes, Ensuring the Security of Data Controller Operations, Providing Information to Authorized Persons, Institutions, and Organizations.	Suppliers and Service Providers Authorized Public Institutions and Organizations	E-mail, Post

Data Subject Rights:

In accordance with Article 11 of the KVKK and Articles 12–22 of the GDPR, data subjects have the following rights:

- To learn whether their personal data is processed,
- To request information regarding the processing of their personal data,
- To learn the purpose of processing and whether it is used accordingly,
- To learn the third parties to whom personal data has been transferred domestically or abroad,
- To request correction of incomplete or inaccurate data and to request notification of such correction to third parties,
- To request the deletion or destruction of personal data where the grounds for processing no longer exist, and to request notification of such deletion to third parties,
- To object to processing carried out exclusively by automated systems where such processing produces legal effects or significantly affects the data subject,
- To request restriction of processing in certain circumstances,
- To request the portability of their personal data in a structured, commonly used, machine-readable format,
- To withdraw consent at any time where processing is based on.

For requests concerning the aforementioned rights, you may submit your application, which must include the necessary information to identify you and your explanations regarding the right you wish to exercise, by completing the **Data Subject Application Form** available on our website at www.tmssaglik.com.tr

You may submit a signed copy of the form along with identity verification documents in person, via notary public, or by registered mail to the following address: **Güzeloba Mah. Çağlayangil Cad. Şirin iş merk.no 34/d Muratpaşa/Antalya**. Alternatively, the form may be submitted via secure electronic signature, mobile signature, or sent by email to our registered electronic mail (KEP) address tmssaglik@hs03.kep.tr or to info@tmssaglik.com.tr

Your request will be processed free of charge, as soon as possible, and in any case within thirty (30) days, depending on the nature of the request, in accordance with the **KVKK** and the **GDPR**. However, if the process entails additional costs, a fee may be charged in accordance with the tariff specified in the Communiqué on Procedures and Principles Regarding Application to the Data Controller issued by the Personal Data Protection Board, or under applicable provisions of the **GDPR** concerning reasonable charges for excessive or manifestly unfounded requests.

Applications must primarily be submitted in Turkish. For written applications, the following information must be provided: applicant's full name, surname, and signature; for citizens of the Republic of Turkey, T.R. identification number; for foreign nationals, nationality and passport number or identification number; domicile or business address for notification purposes; if available, email address, telephone and fax numbers for notification; and the subject of the request.

Applications submitted to exercise the aforementioned rights must be clear and comprehensible, must pertain to the data subject personally, or if the applicant is acting on behalf of another person, the applicant must be specifically authorized and provide proof of such authorization. The application must include identity and address information, and identity-verifying documents must be attached. We hereby notify you in our capacity as the Data Controller under the KVKK and in accordance with the GDPR.

Best regards,

TMS Sağlık Hizmetleri San. ve Tic. A.Ş.

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Email: info@tmssaglik.com.tr

KEP: tmssaglik@hs03.kep.tr

Website: www.tmssaglik.com.tr